



"Our Store to Your Door" ~ www.dandlpoools.com

12612 W Farmington Rd.
Hanna City, IL 61536
PH. 309.565.4530

4723 N. Brandywine Dr
Peoria, IL 61614
PH. 309.693.4220

2026 Pool Maintenance Contract

Enclosed is our Maintenance Program for 2025. **Please be advised of the price changes!** If you wish to enroll for this season, please read over the following pages, fill out the Maintenance Contract, sign and date the contract and **return the form by March 15, 2026**, to either of our locations in person or by mail/email. You may keep this page for your reference. Upon receipt of your contract, we will contact you for scheduling. If you have any questions, please call our Service Department at 309-565-4530.

Pool Type	Water Test Only With Instructions	Water Test and Treat	Cleaning Services
Above Ground	\$30 per visit	\$35	\$75
In Ground	\$30 per visit	\$35	\$75
Spa	\$30 per visit	\$35	N/A
Pool AND Spa	\$35 per visit	\$40	N/A

***Above pricing is labor ONLY. Chemicals and/or additional materials are billed at time of service at the standard retail price. **Please be advised that we only add chemicals purchased from D & L Pools, Inc. Pools that use chemicals that are NOT provided by D & L Pools will not be serviced.**

Description of Pool Cleaning Services:

- Vacuum pool bottom, brush pool floor, walls and waterline, and empty all pump and skimmer baskets. Backwash sand filter, bump D.E. filter, or hose off cartridge filter as needed.
- Chemically clean filter once a month, if needed.
- Inspect all equipment for proper operation.

This service does not include cleaning robotic vacuums.

Description of Water Testing Services:

- Test and balance water (if applicable)
- Empty pump and skimmer baskets.
- Inspect all equipment for proper operation.

If you have pets that are outside in the yard, we ask that you please have them penned up during the time we are at your house for your service. If animals are out at the time of service it is at the discretion of our service personnel whether they feel comfortable doing the service or if the service time will need to be rescheduled.



"Our Store to Your Door" ~ www.dandlpools.com

12612 W Farmington Rd.
Hanna City, IL 61536
PH. 309.565.4530

4723 N. Brandywine Dr
Peoria, IL 61614
PH. 309.693.4220

2026 Maintenance Contract

Conditions of Maintenance Contract

1. The amount of gallons in your pool is used to calculate the necessary amount of chemicals needed to balance your pool. Please provide all pool and equipment information as accurately as possible.
2. If your pool/spa is in a secure area, we ask you to provide us with a key marked with your name or code necessary to get into the area. **If you have pets, please have them contained on your service day.**
3. Your pool maintenance is performed on a weekly, twice weekly, twice monthly or monthly basis. **Please note that not all chemicals can be added at the time of water test and treatment, so instructions will be left with you, the homeowner, to add at the appropriate time.**
4. Since every pool/spa is unique we cannot provide specific times of cleanings or chemical treatments. If more than one visit is required to clean your pool/spa after spring opening, additional charges will be assessed based on your need. We will make every attempt to schedule additional maintenance when requested. Any additional maintenance calls will be billed at your weekly rate at the time of maintenance.
5. **We ask that you maintain proper water levels in between visits.** Evaporation and swimmer splash out are the most common reasons you need to add water. The water level should be in the middle of the skimmer for us to vacuum or maintain your pool/spa. If we need to add water to the pool/spa you will be charged our regular hourly service rate for our technician to do so.
6. We also may need to adjust our schedule as needed due to weather conditions, holidays or other unforeseen conditions. If for any reason we need to reschedule your cleaning, you will be notified. If problems arise that interfere with your pool/spa maintenance between visits or you notice a problem, please contact us at 309-565-4530 as soon as possible.
7. Our technician will look over all your equipment at each visit. If our technician notices an issue with your equipment, we will notify you immediately. Additional work to repair equipment will be done at our standard service rates.
8. **The cost of chemicals is not included in the weekly maintenance and chemical application.** Maintenance technicians only apply chemicals purchased from D & L Pools, Inc.
9. Please be advised that **it is the customer's responsibility to maintain their pool/spa between our visits.** This is necessary due to events such as rainstorms, large swimming loads, algae contamination, high winds, excessive heat, etc. If requested, we can provide additional maintenance at an additional charge and on a time available basis.
10. D & L Pools, Inc. is not responsible for any grass, leaves, rocks, wind or weather conditions that may cause debris in the pool/spa after we have maintained it. It is also reasonable to see clouding of water after pool maintenance. Fine debris that has settled to the bottom of the pool can be pushed up into suspension after vacuuming. Most debris will either filter out or resettle.

Please send correspondence to: D & L Pools, Inc.

P. O. Box 80

Email: dandlpools@sbcglobal.net

Hanna City, IL 61636



"Our Store to Your Door" ~ www.dandlpools.com

12612 W Farmington Rd.
Hanna City, IL 61536
PH. 309.565.4530

4723 N. Brandywine Dr
Peoria, IL 61614
PH. 309.693.4220

2026 Maintenance Contract

Billing and Payment Information: (Please print clearly)

Name: _____

Address: _____ City: _____ Zip: _____

Home Ph.: _____ Work Ph.: _____ Cell Ph.: _____

Email: _____ Would you like to receive text alerts: _____ Yes _____ No

If we are doing your pool/spa opening & closing, what general time frame would you like these services performed:

Opening: _____ Closing: _____

Pool/Spa Information: (provide as much as possible)

In Ground: _____ Above Ground: _____ Spa: _____

Gallons: _____ Pool Size: _____ Brand: _____

Type of In Ground: _____ Concrete _____ Vinyl Liner _____ Fiberglass _____ Other: _____

Filter make & model: _____ Pump make & model: _____

Heater/Heat Pump make & model: _____ Other major equipment make & model: _____

Auto cover make & model: _____

Type of chemicals used (Check all that apply)

Chlorine: _____ EZ Pool: _____ Baquacil: _____ EZ Spa: _____ Bromine: _____ Salt Generator: _____ Nature II: _____

Maintenance Selection:

Vacuum: _____

Weekly: _____ Twice Weekly: _____ Twice Monthly: _____ Monthly: _____ Other: _____

Water Testing & Instructions: _____ Water Testing & Treating: _____ Pool Only: _____ Both Pool & Spa: _____

Weekly: _____ Twice Weekly: _____ Twice Monthly: _____ Monthly: _____ Other: _____

Special Instructions: (chemical storage, keys to gate, etc) _____

Select Payment Type: **Visa** _____ **Master Card** _____ **Discover** _____ **Check** _____

Card Number: _____ Exp Date _____ 3 Digit Code _____

I would like to enroll in Auto Monthly Bill Pay with my credit card for ALL services _____ Yes or maintenance service payments only _____ Yes

**** I hereby agree to the terms of this maintenance contract with D & L Pools, Inc. and agree to authorize payment for pool/spa maintenance with the credit card listed.**

The undersigned hereby agrees that in the event legal action is instituted to enforce payment of the amount due pursuant to such extension of credit, the undersigned shall be liable for all attorney's fees, costs and expenses of collection which are typically 33% to 50%, as well as legal interest from the date the original amount was due.

Signature _____ Date: _____

****Due to bookkeeping costs, a credit card is required on file for all maintenance customers. Net 30 does apply. If check payment is not received in a timely manner your credit card will be charged.**